## UNIFIED CARRIER LICENCE TELECOMMUNICATIONS ORDINANCE (Chapter 106)

## WTT HK LIMITED ("WTT")

## J17. DataNet – SuperTone Broadband Service

Effective date: 19/01/04, Revision date: 24/3/10, 19/11/12, 28/1/14

This service provides converged voice and data services over managed Internet Protocol network. This service will include value added features as indicated below.

Service/Activity	Charges (HK\$)
Basic Service	\$200 per user per month
Premium Service	\$350 per user per month
IP Phone Hire	\$200 per phone set per month
Installation	\$500 per location per line
Relocation	\$500 per location per line
Number Change Service (per number	\$200
change)	
Change service setting	\$400 per number per request
Change line type / Change service charge	\$800 per number per request

- To enjoy this service, Customers need to concurrently subscribe to WTT's DataNet Broadband WebTone Service (excluding Single User Plan) in the same location. Customers need to commit to a minimum contract period and subscribe for a minimum number of users as may be advised by WTT from time to time.
- 2. Basic Service includes the following features: Direct Inward and Outward Dialing, Extension Dialing, Caller Number Display, Conferencing, Call Waiting, Call Forward, Call Transfer, Voice mail, Calling Party Identification Presentation and Restriction, Softphone and Remote Access.
- 3. Premium Service includes all features of Basic Service and the following features: Call Administrator and Corporate Directory services.

The provision of the Service is subject to WTT's General Terms and Conditions of Service as revised and published from time to time.

In addition to WTT's General Terms and Conditions of Service, the following special conditions will apply to the Service:

- 1. The Service is subject to the Customer's equipment meeting the relevant specifications for interoperability with WTT's Network. Any equipment which the Customer intends to connect to WTT's Network for the purpose of the Service must be approved by WTT prior to any connection, and must be in compliance with the technical standards specified by WTT. At the time of application for service the Customer must provide all details regarding the equipment which it intends to connect to WTT's Network. WTT may reject the application if the required information is not provided or WTT opines that the said equipment does not comply with WTT's technical standards. WTT may at any time, without being liable to the Customer, disconnect the Customer's equipment connected to WTT's Network if:
  - the configurations or technical specifications of such equipment so connected differ from the details provided by the Customer in its application for the Service;
  - there is any malfunction of the equipment; or
  - the provision of the Service to the Customer is terminated or discontinued for any reason whatsoever.
- 2. The provision of the Service is subject to site feasibility and available resources of WTT including network coverage to the installation address.
- 3. Minimum subscription period for the Service is twenty-four (24) months unless otherwise specified in the Order Confirmation. Customer shall on demand pay for the monthly charges for the remaining contract period in the event of termination before expiration of the minimum subscription period.
- 4. Unless otherwise specified, both monthly charges and installation charges are per circuit end. Additional costs for civil or fibre work will be quoted on a case-by-case basis.
- 5. Unless otherwise specified in the Order Confirmation,
  - "M" or "Mbps" stand for megabits per second;
  - "G" or "Gbps" stand for gigabits per second;
  - "MB" stands for megabytes; and
  - "GB" stands for gigabytes.